Class Data Feeds
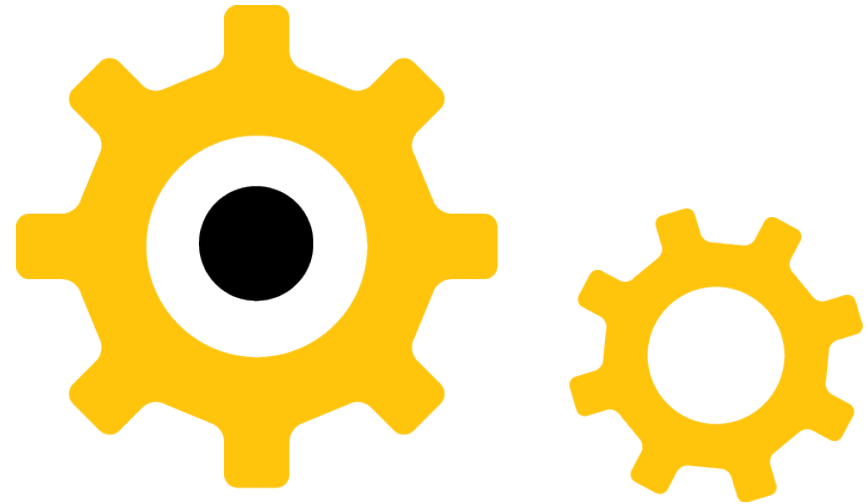
A guide on establishing and managing data feeds

Presented by Dheeraj Sharma – Feeds Team Lead, SSP

20 June 2019

Class

Introduction

- **Feeds Team Lead- Joined Class in April 2016**

- **Worked in the SMSF Industry for over 7 years prior to joining Class.**
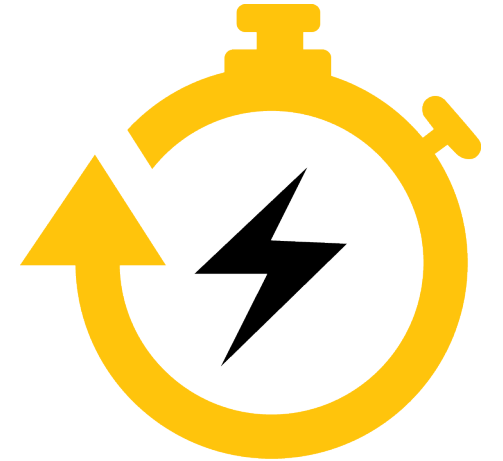
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House Keeping

- We will be taking questions through out the webinar and I will answer a few frequently asked questions at the end.

- We will also provide a copy of all the questions and answers following the webinar.

- The webinar will be recorded and made available via our website.

- At the end of the webinar we will send out a survey for some feedback

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Agenda

- Benefits of data feeds

- What data feeds we support

- Authorisation types

- Setting up data feeds

- Management of data feeds

- How to get help

Compiled by: Thet Swan(Feeds Analyst)

Benefits of data feeds

- Automated transaction processing

- Balance reconciliation

- Daily updating of market prices and income

- Mitigates human error

Different types of data feeds

Data feeds with no authority process

Class maintains multiple sources of data feeds that are made available to all businesses.

- Daily pricing for ASX, foreign markets and managed funds under APIR code

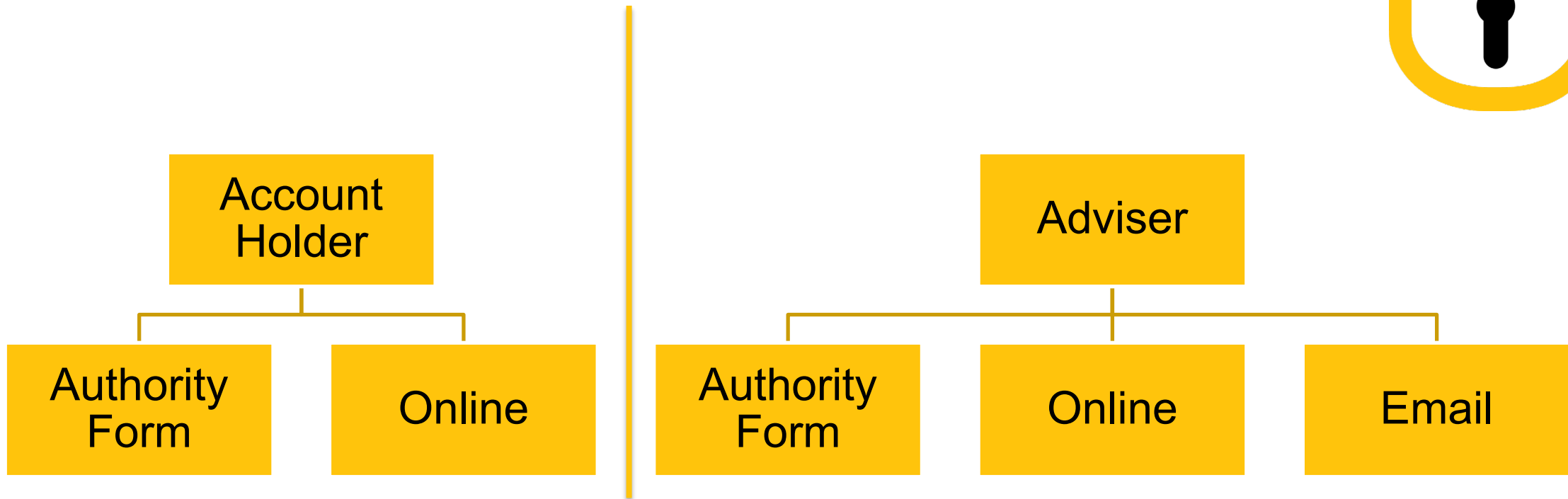- Exchange rate for major foreign currencies

- Income announcements

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Different types of data feeds

Data feeds with authority process

- Bank accounts

- Platform and Wrap accounts

- Stockbroking accounts

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Authorisation types

```
Account Holder
├── Authority Form
└── Online
```

```
Adviser
├── Authority Form
├── Online
└── Email
```

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Feeds set up process – Account holder

Once the configuration information (account details) have been entered:

1. Generate the authority form

2. Review the form and fill in any required information

3. Request the account holder to sign the form

4. Upload the authority form to Class

5. Send the form to the relevant financial institution / feed provider (if applicable)

6. Change the status in the feed set up in Class to 'Waiting on Provider'

Compiled by: Thet Swan(Feeds Analyst)

Feed set up process – Adviser

The adviser role needs to be set up for the adviser before setting up the feed process.

Business level:

1. Contacts > +New > New Person (can also be an existing contact)

2. Add information in 'Details' tab > Save

3. Go to 'Roles' tab > + Add Role > Adviser

4. Go to 'Authorities' tab > search for product in 'Add Authority' box

5. Add the adviser code (and credentials) > Save

6. If validation is required, click on ⊙ > Validate Authority

Feed set up process – Adviser

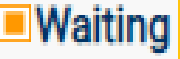Once the configuration information has been entered:

1. Select the adviser from the drop down menu

2. Link any cash accounts and investment accounts that exist in Class

3. Request the Adviser to activate the feed:

   - Authority form

   - Email

   - Online

4. Change the status to 'Waiting on Provider'

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Management of data feeds

- Business level Feeds Console

- Status on Feeds Console

Setup
- Waiting on verification
- Rejected by provider
- Unlinked accounts

Waiting
- Waiting on Provider
- Waiting on Authoriser
- Activation Overdue
- Follow-up Requested

Error
- Unbalanced
- Feed no longer active

How to get help

- Configuration and authority process:

  o 'Help on this automated feed' link will redirect to the relevant user guide (see Note)

- Follow-up process

  o Click on 💬 to follow up with the provider or Class.

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How to get help

- ## User guide
    - Available data feeds in Class : https://help.class.com.au/display/PUG/Data+Feeds

    - **Entering adviser authorities in Class: https://help.class.com.au/display/PUG/How+to+enter+Adviser+Authorities+in+Class**

    - **Adviser authorities format: https://help.class.com.au/display/PUG/Adviser+authorities+-+details+required+to+enter+in+Class**

    - **Data feed status (on issues): https://help.class.com.au/display/PUG/Data+Feed+Status**

    - Feeds console (business level): https://help.class.com.au/display/PUG/Feeds+Console

    - Daily price feeds: https://help.class.com.au/display/PUG/Daily+Price+Feeds

    - Supported foreign markets and currencies: https://help.class.com.au/display/PUG/Supported+Foreign+Markets+and+Currencies

Compiled by: Thet Swan(Feeds Analyst)

Questions?

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Thank You

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